



Arena Family Caravan and Camping Information

RWAS ARENA

**Court Farm
Builth Wells
Powys
LD2 3RG**

what3words: [///articulated.minds.mills](https://www.what3words.com/articulated.minds.mills)

Opening and Closing Times

- Site opens at 11:00am on Saturday 18th July and closes at 17:00pm on Thursday 23rd July.
- Check in times for caravan & camping plots are from 11:00am until 20:00pm on Saturday 18th July - then from 08:00am until 20:00pm on the remaining days.

Check-In for Caravans/Campers

On arrival you will be asked to show an electronic or paper copy of your camping/caravan ticket. Please be patient, if there are queues during busy times, we may ask you to pull in and wait to be escorted to your plot.

Plot Allocations

Plots will be allocated on a first come, first served basis. We will try and allocate friends/groups together, if possible, but you must arrive at the same time to be able to guarantee this. Your caravan plot will have access to electricity. You may use an awning on your caravan plot, but no tents.

Tickets/Wristbands

Upon arrival every guest must visit the site office and produce a valid ticket. Everybody who has purchased a ticket will receive their e-ticket via email in advance; there will be one e-ticket for each person who is attending. This e-ticket must either be printed out or ready to be shown on a mobile device upon arrival, this will then be scanned and exchanged for a wristband to gain to entry into the festival and family camping area.

The lead booker will need to provide ID on arrival and anyone aged 16 or 17 that requires a wristband to the entertainment arena at night whilst staying in the family area, will be required to provide the following form of ID on arrival – passport, driving or provisional driving licence or a PASS Card.

Access to the Family Area will only be granted to those with a Family Area wristband. There will be a designated entertainment area and bar for the Family Area, as well as access to the main Arena social and entertainment areas (until 9pm for anyone Under 16)

All persons entering the campsite may be searched as a condition of entry. Strictly no illegal substances will be permitted into the site. Possession of either may lead to your ejection from the festival.

There will be security patrols and monitoring on site 24 hours a day.

Anti-social behaviour will not be tolerated in any area of the festival site.

Caravan and Camping Safety Guidance and Information

- Caravans and tents will be sited and directed to an allocated plot on arrival by site staff only.
- Tent plots will be marked and must be placed within the plot to ensure a clear gap and safe access at all times. Site staff may ask you to move if these guidelines are not followed. Please check your tent position with site staff if you are requiring assistance.
- Electric hook up points are standard caravan commando blue socket style protected by RCD. These are available for caravan plots only.
- In order to comply with the Mid and West Wales regulations the following conditions are necessary to ensure a safe environment [JR0781 - Caravan_safety.indd](#)
- Awnings attached to caravans will be permitted provided the awning does not extend greater than 3 meters from the caravan. No gazebos will be allowed due to the risk of over-crowding and creating an obstruction to clear access points. A

3-meter clear gap to the next vehicle or structure must be maintained, at all times.

- To ensure compliance with Fire Safety Regulations all caravans must be six metres apart between caravan walls and three metres clear between any equipment and adjacent caravan.
- Vehicles will need to be parked in the allocated car park or off site after unloading. No vehicles will be permitted to park on the campsite at any time during the event.
- Fire extinguishers and Emergency Exit points are clearly signposted around the site. Please ensure that you are aware of these locations when you arrive.

Prohibited items

- Glass bottles
- Flares
- Barbeques
- Gazebos
- Illegal substances or weapons of any kind

River Safety

There is a river adjacent to the campsite boundary. There is secure fencing and CCTV in operation along this area along with a regular security patrol, please be aware that access to the river is strictly prohibited during the event and anyone accessing the river may be removed from site.

Slogans, Flags and Decoration of Caravans

All decorations, signage, flags, clothing and displayed items on site must be respectful, family friendly, and appropriate for a mixed-age environment. To support a safe and welcoming atmosphere for everyone, items that are sexualised, offensive, objectifying, include inappropriate slogans, or promote unsafe behaviour are not permitted. Where any items cause concern, event staff may request that they are covered, removed or taken down. This helps us ensure the site remains inclusive, safe and comfortable for all.



On-Site Facilities

On-site Shop

There will be a shop on site providing all you will need during your stay.

Toilets & Showers

Our high-quality toilet and shower blocks will be situated across all caravan and camping zones.

Drinking Water

Free drinking water will be available at all bar locations. Drinking water standpipes can also be found around the site.

Family Area Entertainment Zone

A designated social area for those staying in the family camping area.

Litter and Waste Material

Bins and waste disposal areas will be provided on site. Please use these and keep the site clean and tidy at all times.

Food and Drink

There will be a selection of food vendors selling a variety of food items such as burgers, pizzas and crepes.

Car parking

Every booking made allows for ONE car or vehicle to be parked in the designated car park. If you require a further vehicle pass, you will need to purchase this in advance.

No cars or vehicles will be allowed access onto the campsite at any time during the duration of the event and may not be parked on the camping or caravanning area to ensure the safety of everyone on site. You will be required to move any vehicles to the car park after unloading onto your plot.

On-Site Assistance

If you have any questions, issues or concerns regarding your camping plot, tickets, parking or any aspect of your stay, please visit the site office or email:

arena@rwas.co.uk.

Emergency Event Contact Number (24 hours) - 07984 543 763