



Arena Youth Caravan and Camping Information

RWAS ARENA

**Court Farm
Builth Wells
Powys
LD2 3RG**

what3words: ///aged.demanding.shakes

Opening and Closing Times

- Site opens at 11:00am on Saturday 18th July and closes at 17:00pm on Thursday 23rd July.
- Check in times for caravan & camping plots are from 11:00am until 20:00pm on Saturday 18th July - then from 08:00am until 20:00pm on Sunday 19th July.

Check-In for Camping/Caravans

On arrival you will be asked to show an electronic or paper copy of your camping/caravan ticket. Please be patient, if there are queues during busy times, we may ask you to pull in and wait to be escorted to your plot.

Plot Allocation

Plots will be allocated on a first come, first served basis. We will try and allocate friends/groups together, if possible, but you must arrive at the same time to be able to guarantee this. Your caravan plot will have access to electricity if you have booked and paid for this in advance. You may use an awning on your caravan plot if it is attached to your caravan, but no tents or gazebos. Tents will be sited in a separate camping area for safety purposes.

ID Checks and Tickets/Wristbands

Upon arrival every guest must visit the site office and produce a valid ticket. Everybody who has purchased a ticket will receive their e-ticket via email in advance; there will be one e-ticket for each person who is attending. This e-ticket must either be printed out or ready to be shown on a mobile device upon arrival, this will then be scanned and exchanged for a wristband to gain to entry into the festival.

Every guest checking in must provide a valid photo I.D upon arrival at the site office – acceptable forms of I.D: – **passport, driving licence, provisional driving licence, PASS card.**

These are the only acceptable forms of ID and will need to be presented to the site staff in person. Photos of the ID will not be accepted. ID such as passports can be signed in and left in a secure place at the site office if required and collected at the end of the event.

If no acceptable form of ID is produced or security staff believe that an individual is fraudulently attempting to gain entry, then they will be denied entry and no refund issued.

The name on your ticket must match the name on the I.D you provide, otherwise you will be denied access.

Your campsite wristband must be worn at all times, or you will be denied access to the campsite. You will be given a wristband for the V.I.P area if you have paid for this service and it must be worn to access this area.

Your campsite wristband will give you access to the Arena Social Area and Entertainment Area for the duration of the festival.

Prohibited Items On Site

- Glass Bottles
- Illegal Substances of any kind
- Flares
- Barbeques
- Camping Cooking Equipment e.g. Stoves, Campfires.
- Alcohol (for guests aged 16 and 17)
- Noz Gas
- Knives or weapons of any kind

All persons entering the campsite may be searched as a condition of entry. Regular drug searches will be conducted throughout the event, including the use of a drug detection dog. Strictly no illegal substances will be permitted into the site. Possession of an illegal substance or weapon will lead to your permanent removal from the festival site.

There will be security patrols and monitoring on site 24 hours a day.

Anti-social behaviour will not be tolerated in any area of the festival site.

River Safety

There is a river adjacent to the campsite boundary. There is secure fencing and CCTV in operation along this area as well as a regular security patrol, please be aware that access to the river is strictly prohibited during the event and anyone accessing the river may be removed from site.

Slogans, Flags and Decoration of Caravans

All decorations, signage, flags, clothing and displayed items on site must be respectful, family friendly, and appropriate for a mixed-age environment. To support a safe and welcoming atmosphere for everyone, items that are sexualised, offensive, objectifying, include inappropriate slogans, or promote unsafe behaviour are not permitted. Where any items cause concern, event staff may request that they are covered, removed or taken down. This helps us ensure the site remains inclusive, safe and comfortable for all.

Caravan and Camping Safety Guidance and Information

- Caravans and tents will be sited and directed to an allocated plot on arrival by site staff only.
- Tent plots will be marked and must be placed within the plot to ensure a clear gap and safe access at all times. Site staff may ask you to move if these guidelines are not followed. Please check your tent position with site staff if you require assistance.
- Electric hook up points are standard caravan commando blue socket style protected by RCD. These are available for caravan plots only.
- In order to comply with the Mid and West Wales regulations the following conditions are necessary to ensure a safe environment [JR0781 - Caravan safety.indd](#)
- Awnings attached to caravans will be permitted provided the awning does not extend greater than 3 meters from the caravan. No gazebos will be allowed due to the risk of over-crowding and creating an obstruction to clear access points. A 3-meter clear gap to the next vehicle or structure must be maintained, at all times.

- To ensure compliance with Fire Safety Regulations all caravans must be six metres apart between caravan walls and three metres clear between any equipment and adjacent caravan.
- Vehicles will need to be parked in the allocated car park or off site after unloading. No vehicles will be permitted to park on the campsite at any time during the event.
- Fire extinguishers and Emergency Exit points are clearly signposted around the site. Please ensure that you are aware of these locations when you arrive.

On-Site Facilities

Phone Charging

Phone charging points are available the V.I.P area, you will need a separate wristband to access this. Tickets for the V.I.P area need to be bought in advance.

On-site Shop

There will be a shop on site providing all you'll need during your stay.

V.I.P Facilities

The V.I.P area will include hair drying/styling facilities, charging points for devices and separate toilets and showers. You will need a separate wristband to access this area. Tickets for the V.I.P area need to be bought in advance.

Toilets & Showers

Our high-quality toilet and shower blocks will be situated across all caravan and camping zones.

Drinking Water

Free drinking water will be available at all bar locations. Drinking water standpipes can also be found around the site.

Food and Drink

There will be a selection of food vendors selling a variety of food items such as burgers, pizzas and crepes.

There will be bars in the entertainment area serving soft and alcoholic drinks. If you look under 25 you may be asked for proof of age when you buy alcohol, please bring ID. The bar operates the 'Challenge 25' policy.



Car parking

Every booking made allows for ONE car or vehicle to be parked in the designated car park. If you require a further vehicle pass, you will need to purchase this in advance.

No cars or vehicles will be allowed access onto the campsite at any time during the duration of the event, and you will be required to move any vehicles to the car park after unloading onto your plot on the 18 or 19 July. You will need to display a car pass at all times; this will be issued when you check in at the site office.

Litter and waste materials

Bins and waste disposal areas will be provided on site. Please use these and keep the site clean and tidy at all times.

Welfare Area

RWAS Arena has a dedicated welfare area which is available 24 hours a day. If you need any medical or first aid assistance or are experiencing any mental or physical wellbeing difficulties, please visit the area. This is to be used as a safe space for anybody who feels like they need somewhere they can go for advice and assistance.

On-Site Assistance

If you have any questions, issues or concerns regarding your camping plot, tickets, parking or any aspect of your stay, please visit the site office or email:

arena@rwas.co.uk.

Emergency Event Contact Number (24 hours) – 07984 543 763